

Legal

Necessary dos and don'ts

Prior to dropping off your dog or cat we would appreciate it if you could read, digest and ensure you comply with the elements below:

1. All pets to be up to date with annual vaccinations

Dogs must have 6 monthly intranasal vaccine for Kennel Cough - canine infectious bronchitis - Bordetella bronchiseptica the 2 named vaccines are Nobivac KC & Intrac administered by your vet)

All pets must be up to date with standard veterinary treatment for worms & fleas are strongly advised. Proof of vaccination must be produced on arrival of your pets holiday, without evidence acceptance of your pet/s will not be possible (standard health & well-being of your pet/s are our primary concern).

2. Be aware of our opening hours, which are very strict which enables the time that we can give all the pets our full attention, so please ensure you don't arrive when we are closed.

3. All bookings must have deposit paid within 48 hrs of booking, customer will be called back to obtain credit card number, no provisional bookings will be held without this condition being upheld.

4. Daily charging of boarding will commence from day of arrival to morning of departure all afternoon departures will be charged to include that night/full day as pet beds etc will have been cleaned in readiness for that night, all pets will have been fed and dogs will have been exercised.