



# The Tarbay Centre

A Country Retreat for Dogs and Cats

## LEGAL

### Necessary do's and don'ts

**Prior to dropping off your dog or cat we would appreciate it if you could read, digest and ensure you comply with the terms and conditions below.**

1. All pets to be up to date with annual vaccinations and please ensure you advise the kennel team on arrival of any medication, habits or things which you would like us to monitor during their stay.

**Dogs** must have 6 monthly intranasal vaccine for Kennel Cough – canine infections bronchitis – Bordetella bronchiseptica the two named vaccines are Nobivac KC & Intrac administered by your vet.

All pets must be up to date with standard veterinary treatment for worms and fleas. Proof of vaccination must be produced on arrival of your pet's holiday without evidence acceptance of your pet will not be possible (I am sure you appreciate that the health and wellbeing of your pet and that of our other guests, is our primary concern).

2. Please note our opening hours, which we are rather strict about, as this gives the dedicated time to ensure all the pets get our full attention, these are displayed on our website or please call if unsure.
3. All bookings require a 50% deposit payment to guarantee the booking.
4. Cancellations made one month prior to the first date of arrival will not be subject to cancellation charge and the full deposit will be refunded.

Cancellations within 14 days prior to the first date of arrival will be subject to 50% refund of the deposit made.

5. Daily charging of boarding will commence from the day of arrival to the morning of departure. All afternoon departures will be charged to include that night / day.